



January 8, 2020

Water Pipe Replacement Project for Nandina Street

Charlotte Water (CLTWater) is starting construction to replace existing 2-inch galvanized steel pipe (GSP) water main with new 6-inch water main under Nandina Street between McClintock Road to Central Avenue. Water pipe replacement under St. Julien Street at Central Avenue was completed.

The Nandina Street pipe replacement project will be completed by end of March. This project will be completed as part of the Morningside Drive and Central Avenue Drinking Water Pipe Improvement Project.

Please visit the project website by going to www.charlottewater.org (Projects, Construction, Nandina Street Julien Street Water Pipe Replacement Project) to view updates.

During Construction

Construction can be loud, dirty and inconvenient. Crews will be using heavy equipment and storing materials on-site. Construction will take place in the road right-of-way. Any damages due to construction will be restored. Please be aware of your surroundings near the construction site and report any safety concerns to the project inspector as soon as possible.

Property Access (Driveway)

Construction activities will take place within the street right-of-way. However, driveway and sidewalk access may be limited at times. If you need assistance, please talk to contractor or call project inspector.

Please alert us to invisible fence, irrigation systems, and other underground improvements to your home near the street.

Lane Closures and Street Parking

The construction will be located in the lane on the Harris Teeter side of Nandina Street. This is where the new water main will be replaced. The lane on the other side of Nandina Street is the through lane for local traffic, buses and emergency responders. Local access to residences and business will be maintained. The lanes will open daily in the evenings.

Street Parking may be restricted when construction is in the immediate area. Flaggers will help drivers navigate around the daily lane closures.

Planned Water Outages

Staff will notify affected customers of planned water outages 72-hours in advance. Any unplanned water outages are considered emergencies and will be repaired as soon as possible.

Discolored Water is Possible

Construction may cause temporary cloudy, discolored water or lower than usual pressure. If you experience some discoloration in your water:

1. Run the cold water from your outside spigot or tub for 15 minutes.
2. When the water runs clear, run cold water through any taps where discolored water is present.
3. If not clear, call 311 to report issues.

Flowing Hydrants

Residents may see water flowing from hydrants as part of construction activities.

Restoration

Crews will complete a temporary restoration of anything disturbed by construction. Final restoration may occur after completing a phase or entire project. Our project inspector can assist with restoration questions. Properties that lose grass during construction will be reseeded and covered with straw.

Water Service Loan Application

Do you need to replace your plumbing from the water meter to your house? CLTWater has a financial assistance program to help.

To apply for CLTWater service

1. Learn about irrigation meter or switching from well to public tap water at charlottewater.org.
2. Call New Service representatives at 704-336-1000 (ask for New Services) or visiting 5100 Brookshire Boulevard.
3. There is a 10% price reduction on the connection fee for applicants before the completion of construction.
4. Prices are adjusted annually on July 1st.
5. A pressure reducer may be advisable for certain applications. Your plumber can advise you in this matter.

Project Contacts

Project Inspector – Karl Klyn, 704-995-7507 or kklyn@charlottenc.gov

Senior Project Manager – Allen Brown, PE, 704-353-0295 or abrown@charlottenc.gov

Contractor – Mainlining America, LLC, Emergency 704-576-9896

Water leaks: 704-336-7600 or 311 and say or select 'water emergency' for assistance if after hours.